

What is First Due?

A modern pre-planning solution that integrates with Tablet Command. First Due delivers actionable occupancy intelligence to your mobile device at the time of response.

How do I access First Due from Tablet Command? (Option 1)

First Due Hot Button

1. Select the **"First Due"** button within Tablet Command to open a browser window.
2. Enter your **First Due** credentials.
3. Check the box **"Keep me signed in"**.
4. Select **"Sign In"**.
5. Once you're logged in, you will be able to access the preplan data, including **Alert Tiles** for the incident location.

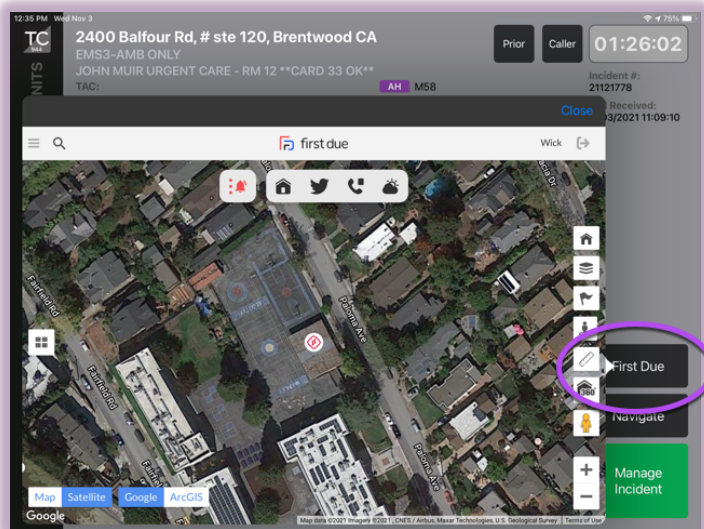
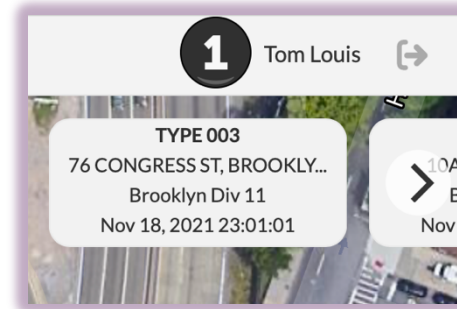


Figure 1 – First Due Hot Button w/browser view

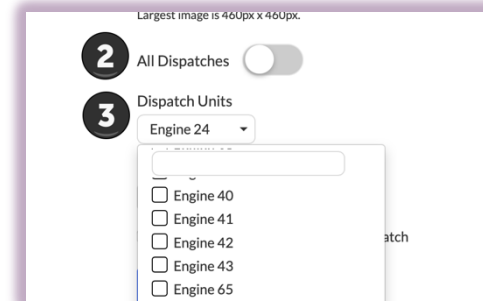
Anything else I need to know?

Yes, there are a few essential settings to configure when you first log in to First Due:

1. Once logged into First Due, **select your unit/name** in the upper right corner.

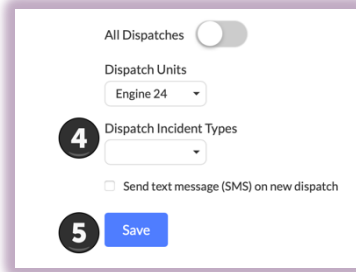


2. Scroll down and turn off the slider **"All Dispatches"**.
3. Select your unit from the dropdown **"Dispatch Units"**.



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4. Do not change "Dispatch Incident Types".
5. Select "Save".



The device will now receive notifications of **ALL incidents for the unit selected.**

To complete this set-up, select the "Layer Button" in Tablet Command and select the First Due layers.

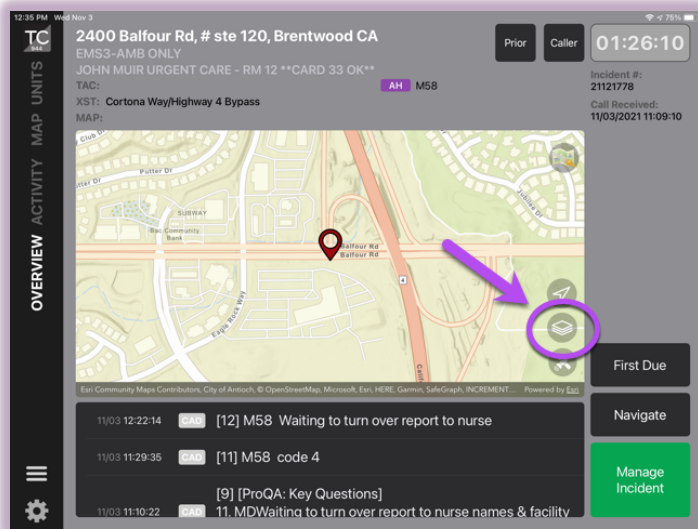


Figure 2 – Tablet Command Layer Control

How do I access First Due from Tablet Command? (Option 2)

Directly from within Tablet Command

First Due delivers occupancy data layer directly to First Due via ArcGIS layers.

These layers are available via your Tablet Command Map. They are identified as:

- FDSU – BaseMap
- FDSU – Pre-Plan Icons
- FDSU – HazMat

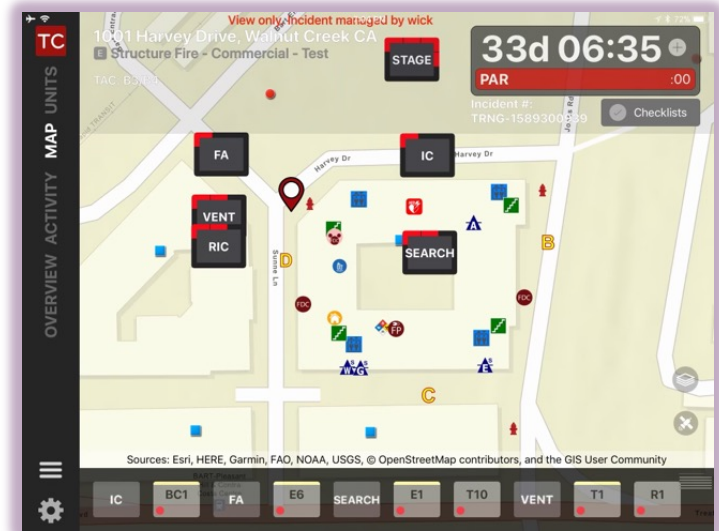


Figure 3 – Tablet Command Map with First Due Preplan Data